

ServiceNow Developer Job Description template

ServiceNow Developer Job Description Template/Brief

We are seeking a skilled ServiceNow Developer to join our IT team. The ServiceNow Developer will be responsible for the development and customization of the ServiceNow platform to meet business requirements. This role involves working closely with stakeholders to understand their needs and delivering tailored solutions. The ideal candidate should have strong knowledge of ServiceNow scripting, a keen eye for detail, and the ability to work collaboratively.

ServiceNow Developer Job Profile

A ServiceNow Developer customizes and develops the ServiceNow platform to align with company goals. They integrate and automate processes to improve service delivery and user experience. This role requires hands-on experience with ServiceNow APIs, scripting, and a proactive approach to problem-solving.

Reports To

The ServiceNow Developer reports to the IT Development Manager.

ServiceNow Developer Responsibilities

- Design, develop, and implement ServiceNow applications and modules.
- Customize and configure ServiceNow solutions to meet business needs.
- Collaborate with stakeholders to gather and analyze requirements.
- Develop and maintain workflows, scripts, and integrations.
- Perform system testing and validation procedures.
- Provide technical support and troubleshooting for ServiceNow issues.
- Document processes, configurations, and procedures.
- Stay updated with the latest ServiceNow features and best practices.
- Train and support end-users on ServiceNow functionality.

ServiceNow Developer Requirements & Skills

- Proven experience as a ServiceNow Developer.
- Strong knowledge of JavaScript and ServiceNow scripting.
- Experience with ServiceNow APIs and integrations.
- Familiarity with ITIL processes and frameworks.
- Excellent problem-solving and analytical skills.
- Good communication and interpersonal skills.
- Ability to work independently and in a team environment.
- Bachelor's degree in Computer Science, Information Technology, or related field.