

58 Microsoft Dynamics 365 SCM Interview Questions to Hire Top Talent

Questions

1. Can you explain what Microsoft Dynamics 365 SCM is and its primary purpose?
2. What are some key benefits of using Microsoft Dynamics 365 SCM?
3. How does Microsoft Dynamics 365 SCM handle inventory management?
4. Can you describe the procurement process in Microsoft Dynamics 365 SCM?
5. How does Microsoft Dynamics 365 SCM support production planning and scheduling?
6. What reporting and analytics capabilities does Microsoft Dynamics 365 SCM offer?
7. How does Microsoft Dynamics 365 SCM integrate with other systems and applications?
8. Can you explain how Microsoft Dynamics 365 SCM handles warehouse management?
9. Can you describe how Microsoft Dynamics 365 SCM supports demand forecasting?
10. What role does Microsoft Dynamics 365 SCM play in supply chain visibility?
11. How does Microsoft Dynamics 365 SCM manage product lifecycle management?
12. Can you explain the concept of Master Planning in Microsoft Dynamics 365 SCM?
13. How do you configure and use the different types of inventory transactions in Microsoft Dynamics 365 SCM?
14. What is the significance of the Item Master in Microsoft Dynamics 365 SCM?
15. How would you approach setting up vendor relationships within Microsoft Dynamics 365 SCM?
16. Can you explain how to create and manage bills of materials in Microsoft Dynamics 365 SCM?
17. What steps would you take to troubleshoot a stock availability issue in Microsoft Dynamics 365 SCM?
18. How does Microsoft Dynamics 365 SCM handle transportation management?
19. Can you discuss the role of warehouse automation features in Microsoft Dynamics 365 SCM?
20. What is the process for implementing change management within Microsoft Dynamics 365 SCM?
21. How do you ensure data accuracy and integrity in Microsoft Dynamics 365 SCM?
22. Can you explain the process of setting up pricing and discounts in Microsoft Dynamics 365 SCM?
23. What are some common integration challenges you might face with Microsoft Dynamics 365 SCM?
24. How does Microsoft Dynamics 365 SCM support compliance and regulatory requirements?
25. Can you describe how to use the workflow capabilities in Microsoft Dynamics 365 SCM?
26. What methods would you use to analyze supply chain performance in Microsoft Dynamics 365 SCM?
27. How do you customize reports in Microsoft Dynamics 365 SCM to meet specific business needs?
28. Can you explain the significance of master data in Microsoft Dynamics 365 SCM?
29. What strategies would you use to train team members on Microsoft Dynamics 365 SCM functionalities?
30. How would you manage a supplier's performance using Microsoft Dynamics 365 SCM?
31. What are the steps to configure a new product in Microsoft Dynamics 365 SCM?
32. Can you describe how to handle returns and refunds in Microsoft Dynamics 365 SCM?
33. How do you ensure compliance with industry regulations using Microsoft Dynamics 365 SCM?
34. What strategies would you use to optimize warehouse space in Microsoft Dynamics 365 SCM?
35. How do you manage and track transportation costs in Microsoft Dynamics 365 SCM?
36. How would you handle demand fluctuations using Microsoft Dynamics 365 SCM?
37. How would you configure the system parameters in Microsoft Dynamics 365 SCM?
38. Can you explain the process of setting up number sequences in Dynamics 365 SCM?
39. What steps would you take to configure units of measure and unit conversions?
40. How do you set up and manage fiscal calendars in Dynamics 365 SCM?
41. Can you describe the process of configuring reason codes and their importance?
42. How would you approach setting up and managing batch attributes?
43. What considerations are important when configuring dimension hierarchies?
44. Can you explain how to set up and use catch weight items in Dynamics 365 SCM?
45. How do you configure and manage sites and warehouses in the system?
46. What steps are involved in setting up and maintaining ledger accounts?
47. How would you configure and use the global address book in Dynamics 365 SCM?
48. Can you describe the process of setting up and managing batch disposition codes?
49. How would you handle a situation where a key supplier fails to deliver on time, affecting the production schedule?
50. Can you describe a time when you had to implement a new process in Dynamics 365 SCM? What challenges did you face?
51. What steps would you take if you noticed discrepancies between the system's inventory levels and the physical stock?
52. Imagine you are tasked with improving the efficiency of the supply chain. What specific metrics would you analyze?
53. How would you ensure that your team is effectively using the project management features in Dynamics 365 SCM for ongoing projects?
54. Can you provide an example of how you resolved a conflict between departments regarding inventory allocation?
55. What would you do if a critical error occurred during the order fulfillment process in Dynamics 365 SCM?
56. If you were asked to lead a cross-functional team to optimize warehouse layout, what factors would you consider?