114 Situational Judgement Interview Questions to Hire **Top Talent**

Questions

What is your approach?

own workload. How do you respond?

team is not following it. What do you do?

to personal reasons. How do you approach this situation?

handle this?

say?

you do?

do you proceed?

situation?

situation?

How do you address this situation? 2. During a team meeting, your idea is dismissed, but you believe it has merit. What do you

1. You notice a colleague consistently missing deadlines, impacting the team's progress.

- do? 3. You accidentally spill coffee on a coworker's important documents. What is your
- immediate reaction? 4. You are assigned a task you have never done before, and you are unsure where to start.
- 5. You observe a colleague taking credit for your work during a presentation. How do you handle this?
- 6. Your supervisor gives you conflicting instructions from what you learned in training. Which do you follow?
- 7. A customer is upset and yelling at you about a product malfunction. How do you respond?
- 8. You realize you made a mistake that will impact a project deadline. What are your next steps?
- 9. You overhear two colleagues arguing loudly in the breakroom. What is your response?
- 10. You are asked to complete a task that you believe is outside your job description. How do you proceed?
- 11. Your team is facing a major setback on a project. How do you help maintain morale? 12. You receive negative feedback from your manager. How do you react?
- 13. You notice a security breach in the office, such as an unlocked door late at night. What do you do?
- 14. You are working on a group project, and one team member is not contributing their fair share. How do you resolve this?
- do you do? 16. A colleague asks you for help with a task, but you are already overwhelmed with your

15. You are running late for an important meeting due to unforeseen circumstances. What

- 17. You realize that a coworker is spreading rumors about another colleague. What do you do? 18. Your team is asked to implement a new policy that you disagree with. How do you
- 19. You are presenting to a client, and you realize you have made a mistake in your presentation. How do you recover?
- 20. You are asked to work overtime on short notice. How do you respond if you have prior commitments?
- 23. You find a wallet on the floor and it has a credit card and drivers license. What do you do?

24. Your manager has been giving you a lot of work but you are unable to complete it due

21. During lunch you see a senior colleague bully a junior colleague, how do you respond?

22. There is a new work process that has been introduced and you see that the rest of your

- 25. You are in a meeting with your skip level manager, and they ask you about your team. They specifically ask you about an area that the team needs to improve upon. What do you
- 27. Your team despises using a specific software application but the manager wants you to keep using it. What do you do?

26. You have been working for 6 months and realize that you dont like the work. What do

effectively? 29. Your team has a big disagreement in technical design in a software application, what do you do?

28. You have determined a software is ineffective. How do you communicate this

30. You notice a coworker is consistently late. How do you handle it?

31. A customer is upset and yelling. What do you do? 32. You made a mistake on an important task. What are your next steps?

33. Your team has a new project, but you feel your skills don't match the requirements. How

36. You are given two tasks with the same deadline but require different skill sets. How will you prioritize?

37. A team member is not contributing their fair share. How would you handle this

35. You see a coworker taking credit for your work. How do you address this?

34. You disagree with your supervisor's decision. How do you voice your opinion?

38. You accidentally sent a confidential email to the wrong person. What are your immediate actions?

able to meet the deadline. How do you manage the situation?

manage your time and responsibilities?

you help to improve performance?

critical risks, what would you do?

collaboration and achieve a common goal?

approach the challenge?

you address this behavior?

respond?

you address this?

challenges?

improvements?

What steps do you take?

improve team morale?

with someone from a different background or culture.

What was your thought process, and what was the outcome?

- 39. During a meeting, someone shares an idea you had been working on independently. What do you do? 40. You promised to complete a task by the end of the day, but you realize you won't be
- 42. A coworker is spreading rumors about another employee. How do you react? 43. You are asked to do a task that is outside your job description. How do you respond?

44. You are overwhelmed with your workload and struggling to keep up. How do you

41. You notice a security breach in your company's system. What steps do you take?

- 45. A customer asks for information that you are unsure about. How do you handle their request? 46. You find out that a colleague has been dishonest. How do you proceed?
- 47. During a presentation, you realize you made a mistake in your data. What do you do? 48. You are working on a group project, and your team is not meeting deadlines. How do

49. You observe a coworker violating company policy. How do you respond to the

51. Imagine you're leading a project, and a critical team member resigns unexpectedly. What steps would you take to minimize disruption and ensure project success?

52. A client is unhappy with the final deliverable, despite it meeting all agreed-upon specifications. How do you navigate this situation to maintain a positive relationship?

50. You've noticed a colleague consistently missing deadlines, impacting the team's overall performance. How would you address this, considering your personal relationship with

losses. How would you bring this to the attention of senior management, and what approach would you take? 54. You are part of a team that is working on a critical project and you have identified some

55. Describe a situation where you had to make a difficult decision with limited information.

53. You've identified a significant flaw in a company process that could lead to financial

address this situation? 58. A new technology is introduced that could significantly improve efficiency, but your team is resistant to change. How do you encourage adoption?

59. You are tasked with leading a diverse team with conflicting opinions. How do you foster

60. Describe a time when you had to adapt your communication style to effectively interact

57. You observe a colleague engaging in unethical behavior. What steps would you take to

56. You disagree with your manager's decision on a key project strategy. How would you express your concerns while maintaining a respectful and professional relationship?

determine which to prioritize and manage expectations? 62. You realize you've made a mistake that could have serious consequences for the project. What do you do?

63. You are assigned to a project with a tight deadline and limited resources. How do you

64. A team member is consistently disruptive and negative, affecting team morale. How do

65. You are in a meeting and a colleague presents your idea as their own. How would you

66. You promised a client something that you later realize you cannot deliver. How do you

61. You are faced with conflicting priorities from different stakeholders. How do you

handle the situation? 67. You have been assigned a task outside of your comfort zone. What steps do you take to ensure you can complete the task successfully?

68. You are working on a project with a colleague who is not pulling their weight. How do

69. Your team is experiencing low morale due to a recent company change. How do you

70. How would you handle a situation where you need to escalate a critical issue to senior

management, but your direct manager is resistant to the idea?

did you approach the conversation, and what was the outcome?

challenging them could jeopardize your career. How do you proceed?

under significant time pressure. What was your thought process?

motivate them to persevere and find a solution?

76. You are asked to take on a project that you know will require you to work long hours and sacrifice personal time. How do you decide whether to accept the assignment? 77. You witness a senior colleague making a decision that you believe is unethical, but

78. You are working on a project with a global team, and you are facing communication barriers due to language différences and cultural norms. How do you overcome these

75. Describe a situation where you had to deliver bad news to a client or colleague. How

underperforming. How do you turn the situation around? 82. You've been assigned to lead a team with members who are resistant to change and prefer the old way of doing things. How do you gain their trust and implement necessary

83. Describe a time when you had to make a difficult decision with limited information and

84. You discover that a senior member of your team is not adhering to company policy.

81. You're leading a project with a tight deadline, and a key team member is consistently

- 85. You are tasked with delivering a presentation to a skeptical audience who strongly oppose the ideas you're presenting. How do you approach this situation to persuade them? 86. A client is extremely upset about a mistake your team made. How do you handle the situation to rebuild trust?
- 90. You suspect a team member is experiencing burnout. What steps do you take to support them? 91. A new technology is introduced that could significantly improve your team's efficiency,

but requires extensive training. How do you convince your team to adopt it?

resistant to criticism. How do you approach the conversation?

93. You are asked to implement a unpopular cost-cutting measure that will affect your team. How do you communicate this change and maintain morale?

94. You have to give constructive feedback to a high-performing team member who is

92. You observe a team member engaging in unethical behavior. What do you do?

- 95. A project you're leading is falling behind schedule and over budget. How do you get it back on track?
- 97. You are mediating a conflict between two team members with very different personalities. What steps do you take to resolve the issue?
- 98. You are responsible for making a decision that will have a significant impact on the company's future. How do you gather information and make the best possible choice?
- 100. A client requests a service that is outside the scope of your company's capabilities.
- 101. You are asked to lead a project in an area where you have limited expertise. How do
- 99. You realize you've made a mistake that could have serious consequences. How do you handle the situation? How do you respond?
 - 102. You notice a decline in team morale and productivity. What steps do you take to address the problem?

- 71. You are leading a project with a high degree of uncertainty and potential for failure. How do you manage risk and maintain team motivation? 72. You receive negative feedback from a client that you believe is unfair or inaccurate. How would you respond? 73. You identify a potential opportunity for your company to expand into a new market, but it requires significant investment and carries a high degree of risk. How would you present your case to senior management? 74. You are part of a team where there are significant personality clashes and interpersonal conflicts. How do you work to resolve these issues and improve team dynamics?
 - raising it now could significantly delay the launch. What do you do? 80. A colleague consistently takes credit for your ideas in team meetings. How do you address this situation professionally and effectively?

79. Imagine you've identified a critical flaw in a major project your team is developing, but

87. You are working on a project with a colleague who has a completely different work style and communication approach than you. How do you ensure effective collaboration?

88. Your team is facing a major setback due to an unforeseen circumstance. How do you

89. You receive conflicting instructions from two different managers. How do you proceed?

- 96. You identify an opportunity to innovate, but it involves taking a significant risk. How do you assess the situation and decide whether to proceed?
- you prepare yourself and ensure its success?